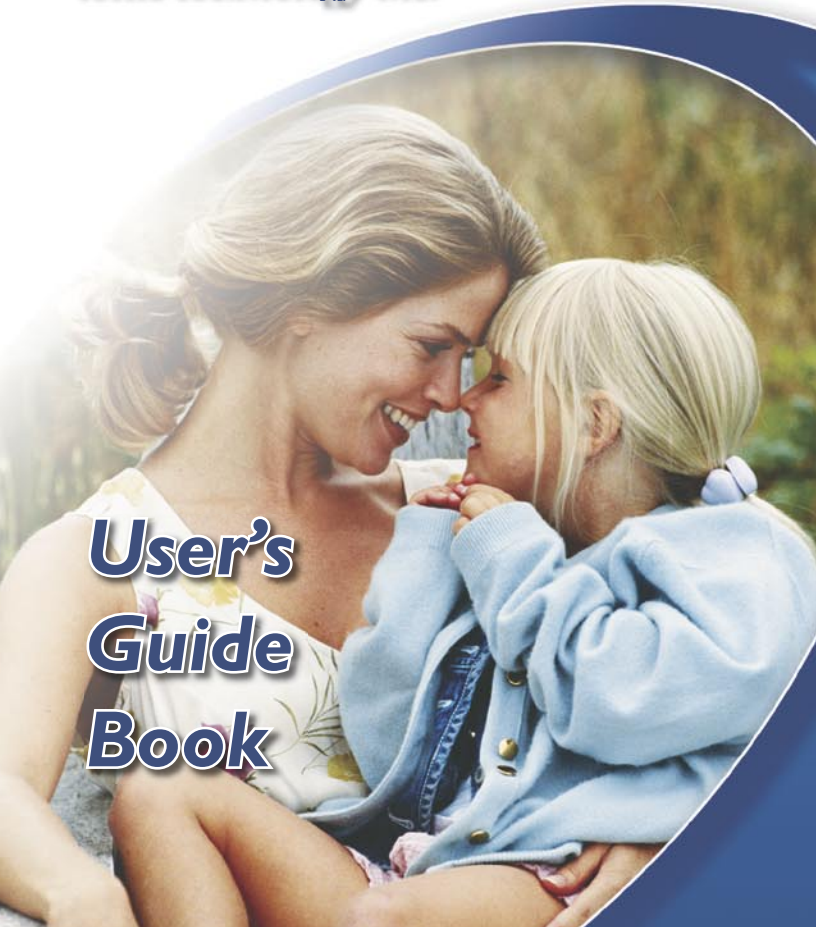




lotus technology inc.

A large, circular photograph occupies the middle and lower portions of the page. It shows a woman with blonde hair tied back, smiling warmly as she kisses a young girl on the cheek. The girl has blonde hair and is wearing a light blue cardigan over a denim shirt. The background is a soft-focus outdoor setting with greenery. The entire image is framed by a dark blue border.

**User's
Guide
Book**

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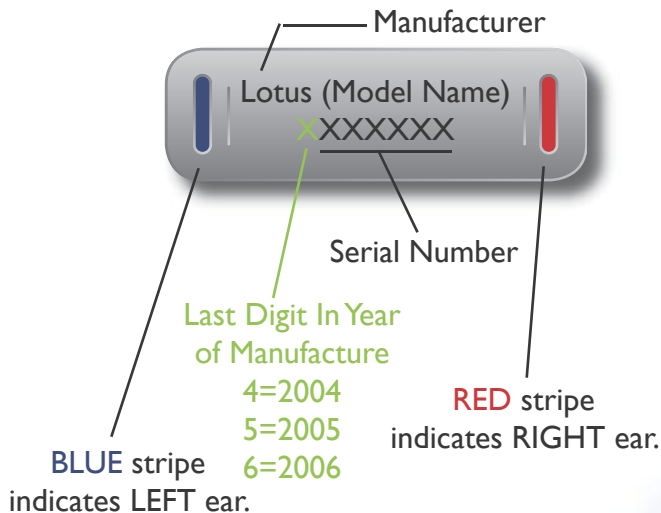
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IDENTIFICATION

The Food and Drug Administration (FDA) requires each hearing instrument to be labeled with the manufacturer's name, the model name, the serial number, and the year of manufacture. This label is located on the outer shell of the instrument or inside the battery drawer.



COMPLETELY-IN-THE-CANAL (CIC) MODELS

INSTALLING THE BATTERY

Your CIC hearing instrument uses a size 10A battery.

1

To install the battery, open the battery compartment by gently lifting the raised edge of the swing-out drawer.



2

Place the battery in the drawer with the “+” side facing the same direction as the “+” sign on the drawer.

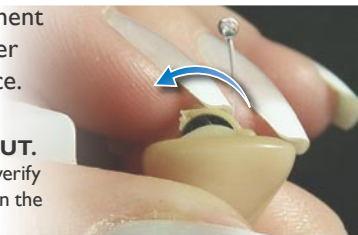


3

Close the battery compartment by gently swinging the drawer until it securely snaps in place.

 **DO NOT FORCE THE BATTERY DRAWER SHUT.**

If the drawer does not close easily, verify that the battery is placed correctly in the compartment.



COMPLETELY-IN-THE-CANAL (CIC) MODELS

INSERTING YOUR CIC

1

To insert your CIC, hold it with the extraction line between your thumb and index finger. The microphone opening should be at the top.



2

Gently guide the CIC into your ear canal until you feel resistance.

3

Release the extraction line. Using your index finger, push the CIC in until it is seated comfortably in your ear canal. Pulling down on your ear lobe with your other hand as you push may help with insertion.



COMPLETELY-IN-THE-CANAL (CIC) MODELS

REMOVING YOUR CIC

To remove your CIC, grasp the extraction line and gently pull the CIC out of your ear canal.



Do not use the battery drawer to remove your CIC. Damage may occur.

VOLUME LEVEL

Your hearing professional has preset the volume level on your CIC. If the instrument is too loud or too soft, contact your hearing professional for the appropriate adjustment.

TURNING YOUR CIC ON AND OFF

Your CIC is on any time a functioning battery is placed in the compartment, and the battery drawer is closed.

To turn your CIC off, fully open the battery drawer and remove the battery.

IN-THE-CANAL (ITC) MODELS

INSTALLING THE BATTERY

Your ITC hearing instrument uses either a size 312 or 10A battery. Your hearing professional will advise you of which battery to use.

1

To install the battery, open the battery compartment by gently lifting the raised edge of the swing-out drawer.



2

Place the battery in the drawer with the “+” side facing the same direction as the “+” sign on the drawer.



3

Close the battery compartment by gently swinging the drawer until it securely snaps in place.



DO NOT FORCE THE BATTERY DRAWER SHUT.

If the drawer does not close easily, verify that the battery is placed correctly in the compartment.

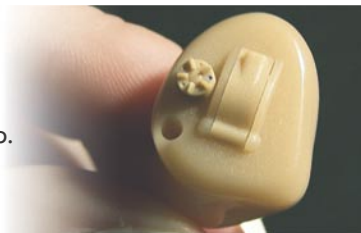


IN-THE-CANAL (ITC) MODELS

INSERTING YOUR ITC



To insert your ITC, hold it between your thumb and index finger. The volume control should be at the top.



Gently guide the ITC into your ear canal.

REMOVING YOUR ITC

To remove your ITC, reach into the ear with your thumb and index finger, and gently pull out the instrument.



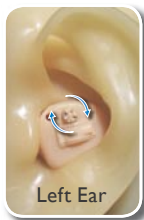
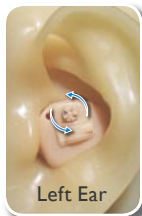
Do not use the battery drawer to remove your ITC. Damage may occur.

IN-THE-CANAL (ITC) MODELS

VOLUME CONTROL ADJUSTMENT

The volume control allows you to adjust the amount of amplification provided by the instrument.

To increase amplification, turn the volume control forward, toward your face.



To decrease amplification, turn the volume control backward, toward the back of your head.

TURNING YOUR ITC ON AND OFF

Your ITC is on any time a functioning battery is placed in the compartment, and the battery drawer is closed.

To turn your ITC off, fully open the battery drawer and remove the battery.

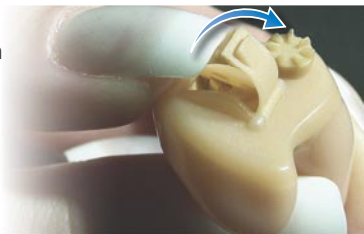
IN-THE-EAR (ITE) MODELS

INSTALLING THE BATTERY

Your ITE hearing instrument uses either a size 13 or 312 battery. Your hearing professional will advise you of which battery to use.

1

To install the battery, open the battery compartment by gently lifting the raised edge of the swing-out drawer.



2

Place the battery in the drawer with the “+” side facing the same direction as the “+” sign on the drawer.

3

Close the battery compartment by gently swinging the drawer until it securely snaps in place.



DO NOT FORCE THE BATTERY DRAWER SHUT.

If the drawer does not close easily, verify that the battery is placed correctly in the compartment.



IN-THE-EAR (ITE) MODELS

INSERTING YOUR ITE



To insert your ITE, hold it between your thumb and index finger. The volume control should be on the bottom.



Slowly insert the ITE into your ear canal. Gently twist the ITE until it is securely and comfortably seated in your ear.



REMOVING YOUR ITE

To remove your ITE, grasp the instrument with your thumb and index finger, and gently twist it as you pull outward.



Do not use the battery drawer to remove your ITE. Damage may occur.

IN-THE-EAR (ITE) MODELS

VOLUME CONTROL ADJUSTMENT

The volume control allows you to adjust the amount of amplification provided by the instrument.

To increase amplification, turn the volume control forward, toward your face.



To decrease amplification, turn the volume control backward, toward the back of your head.

TURNING YOUR ITE ON AND OFF

Your ITE is on any time a functioning battery is placed in the compartment, and the battery drawer is closed.

To turn your ITE off, fully open the battery drawer and remove the battery.

BEHIND-THE-EAR (BTE) MODELS

INSTALLING THE BATTERY

Your BTE hearing instrument uses either a size 13 or 675 battery. Your hearing professional will advise you of which battery to use.

1

To install the battery, open the battery compartment by gently lifting the raised edge of the swing-out drawer.



2

Place the battery in the drawer with the “+” side facing the same direction as the “+” sign on the drawer.



3

Close the battery compartment by gently swinging the drawer until it securely snaps in place.

! **DO NOT FORCE THE BATTERY DRAWER SHUT.**

If the drawer does not close easily, verify that the battery is placed correctly in the compartment.



BEHIND-THE-EAR (BTE) MODELS

HOW TO WEAR YOUR BTE



To insert your earmold, hold it between your thumb and index finger.



Slowly insert the earmold into your ear canal. Gently twist the earmold until it is securely and comfortably seated in your ear.



Place the instrument behind your ear.



REMOVING YOUR BTE

To remove, take the instrument out from behind your ear and gently pull the earmold outward.

BEHIND-THE-EAR (BTE) MODELS

O-T-M SWITCH

Your BTE is equipped with an O-T-M switch. For normal listening situations, set the switch to the “M” or microphone position. When using the telephone, set the switch to the “T” or telecoil position. To turn the BTE off, set the switch to the “O” or off position.



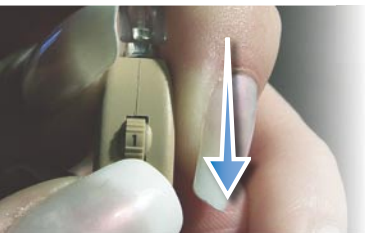
VOLUME CONTROL ADJUSTMENT

The volume control allows you to adjust the amount of amplification provided by the instrument.

To increase amplification, turn the volume control upward.



To decrease amplification, turn the volume control downward.



MULTI-MEMORY BUTTON (IF SO EQUIPPED)

Your hearing instrument may be equipped with a multi-memory button. The multi-memory button allows you to select from different memory settings your hearing professional has programmed for you. Your hearing professional will advise you of when to use each memory setting.



Memory Setting	Listening Environment
1	
2	
3	
4	

If the hearing instrument is turned off, or the battery is removed, the instrument will default to Memory Setting 1.

LOTUS DIRECTIONAL MICROPHONE SYSTEM (IF SO EQUIPPED)

Your hearing instrument may be equipped with the Lotus Directional Microphone System. It is designed to improve your hearing in noisy environments.

For noisy listening situations, gently toggle the microphone switch forward to directional mode.

For normal listening situations, gently toggle the microphone switch backward to omni-directional mode.

DIRECTIONAL MODE



Right Ear



Left Ear

OMNI-DIRECTIONAL MODE



Right Ear



Left Ear

TRIMMERS (IF SO EQUIPPED)

Your hearing instrument may be equipped with one or more trimmers. These trimmers are used by your hearing professional to fine-tune your instrument's response.



Do not adjust any trimmer without first consulting your hearing professional.

Low Freq Control (Low Cut)



High Freq Control (High Cut)



Output Control (MPO/TK)



Set Screw VC (SSVC)



USING THE TELEPHONE WITH YOUR HEARING INSTRUMENT

When using your hearing instrument with the telephone, hold the telephone receiver slightly away from your ear.



If voices sound distorted or the hearing instrument whistles, reduce the volume on your hearing instrument.

If you have a BTE, set the O-T-M switch to the “T” or telephone position.



If your ITE or ITC is equipped with a telecoil switch, be sure it is activated by gently toggling the switch upward.



BINAURAL AMPLIFICATION

Generally, hearing loss is present in both ears. In this situation, binaural amplification, or wearing two hearing instruments, is recommended.

Binaural amplification helps you localize sound better, improve understanding in difficult listening situations, and improve sound balance.



GETTING THE MOST FROM YOUR HEARING INSTRUMENT

- Maintain a positive attitude. Adjusting to your hearing instrument will require practice and patience.
- Begin by listening to one person at a time. Once you are comfortable with that, practice conversing with two or more people at a time.
- Build your tolerance for sound by slowly increasing the volume on your hearing instruments. Gradually decrease the volume if it becomes uncomfortably loud.
- Follow the wearing schedule your hearing professional has recommended for you. In general, infrequent use of your hearing instrument will limit your attainment of its full benefits.
- Give your ears a break and remove your hearing instrument if you are feeling tired.
- If possible, keep your windows rolled up when driving.
- Consult a physician if you experience skin irritation or accelerated accumulation of cerumen (earwax).

HEARING INSTRUMENT CARE AND STORAGE

- If you are not planning to use your instrument for an extended period of time, remove the battery and store your instrument and battery separately in the supplied storage case.
- In the morning, carefully brush your hearing instrument with the supplied brush tool located in your storage case. Do not push any earwax or other debris into the openings of the instrument. After brushing your instrument, wipe it thoroughly with a soft cloth.
- If you use a BTE instrument, clean the earmold daily by wiping it with a soft, moist cloth. Also, inspect the plastic tubing frequently. Have your hearing professional replace cracked, hardened, or clogged tubing.
- DO NOT wear your hearing instrument while showering or bathing, or otherwise allow any liquid to enter the instrument.
- DO NOT drop your instrument.
- DO NOT apply perfumes, colognes, or hair spray while wearing your hearing instrument.
- DO NOT expose your hearing instrument to excessive heat, such as ovens, heat lamps, hair dryers, etc.
- KEEP BATTERIES AWAY FROM THE REACH OF CHILDREN. If ingested, immediately contact a physician or the National Button Battery Ingestion Hotline at (202) 625-3333.

TROUBLESHOOTING GUIDE

Problem	Possible Cause	Resolution
Dead	Dead Battery	Replace Battery
	Not Turned On	Turn the Volume Control to the "On" Position
	Receiver Tube Blocked	Contact Your Hearing Professional
Weak	Low Battery	Replace Battery
	Receiver Tube Blocked	Contact Your Hearing Professional
Distorted	Low Battery	Replace Battery
Intermittent	Low Battery	Replace Battery

Please contact your hearing professional for further assistance if these suggestions do not resolve the problem.

HEARING INSTRUMENT LIMITED WARRANTY

Your new Lotus custom or BTE hearing instrument is warranted against defects in materials and workmanship for a period of 12 months from date of manufacturer's invoice. During the warranty period, we will repair the hearing instrument should it prove to be defective in materials or workmanship. If the hearing instrument cannot be repaired, it will be replaced with a comparable instrument that is new or refurbished. The warranty period is not extended if we repair or replace a warranted instrument.

This warranty does not cover accessories, including earmolds, tubing, cords, and batteries. Appearance changes due to normal wear and tear are not considered defects. Damage due to accidents, abuse, misuse, or neglect are excluded from this warranty. Tampering and attempted repairs by unauthorized personnel voids warranty coverage. Hearing instruments with missing or altered serial numbers are excluded from this warranty. This warranty does not include a promise of specific hearing improvement.

This warranty is exclusive, and is in lieu of all other warranties, express or implied, including but not limited to, the implied warranties of merchantability or fitness for a particular purpose.

We do not accept liability beyond the remedies provided for in this limited warranty or for consequential or incidental damages.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on how long an implied warranty lasts or limitations on incidental or consequential damages, so the above limitations or exclusions may not apply to you.

IMPORTANT NOTICES

Good health practice requires that a person with a hearing loss have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a hearing aid. Licensed physicians who specialize in diseases of the ear are often referred to as otolaryngologists, otologists, or otorhinolaryngologists. The purpose of medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the hearing aid is purchased.

Following the medical evaluation, the physician will give you a written statement that states that your hearing loss has been medically evaluated and that you may be considered a candidate for a hearing aid. The physician will refer you to an audiologist or a hearing aid dispenser, as appropriate, for a hearing aid evaluation.

The audiologist or hearing aid dispenser will conduct a hearing aid evaluation to assess your ability to hear with and without a hearing aid. The hearing aid evaluation will enable the audiologist or dispenser to select and fit a hearing aid to your individual needs.

If you have reservations about your ability to adapt to amplification, you should inquire about the availability of a trial-rental or purchase-option program. Many hearing aid dispensers now offer programs that permit you to wear a hearing aid for a period of time for a nominal fee after which you may decide if you want to purchase the hearing aid.

IMPORTANT NOTICES

A hearing aid will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions. The use of a hearing aid is only part of hearing rehabilitation and may need to be supplemented by auditory training and instruction in lipreading.

Federal law restricts the sale of hearing aids to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver is not in your best health interest and its use is strongly discouraged.

Children with Hearing Loss

In addition to seeing a physician for a medical evaluation, a child with a hearing loss should be directed to an audiologist for evaluation and rehabilitation since hearing loss may cause problems in language development and the educational and social growth of a child. An audiologist is qualified by training and experience to assist in the evaluation and rehabilitation of a child with a hearing loss.

IMPORTANT NOTICES

Warning to Hearing Aid Dispensers

A hearing aid dispenser should advise a prospective hearing aid user to consult promptly with a licensed physician (preferably an ear specialist) before dispensing a hearing aid if the hearing aid dispenser determines through inquiry, actual observation, or review of any other available information concerning the prospective user, that the prospective user has any of the following conditions:

1. Visible congenital or traumatic deformity of the ear.
2. History of active drainage from the ear within the previous 90 days.
3. History of sudden or rapidly progressive hearing loss within the previous 90 days.
4. Acute or chronic dizziness.
5. Unilateral hearing loss of sudden or recent onset within the previous 90 days.
6. Audiometric air-bone gap equal to or greater than 15 decibels at 500 hertz (Hz), 1,000 Hz, and 2,000 Hz.
7. Visible evidence of significant cerumen accumulation or a foreign body in the ear canal.
8. Pain or discomfort in the ear.

Special care should be exercised in selecting and fitting a hearing aid whose maximum sound pressure level exceeds 132 decibels because there may be risk of impairing the remaining hearing of the hearing aid user.

RECORD OF FOLLOW UP VISITS

Date of Visit: _____

Reason for Visit: _____

Comments: _____

Date of Visit: _____

Reason for Visit: _____

Comments: _____

Date of Visit: _____

Reason for Visit: _____

Comments: _____

Date of Visit: _____

Reason for Visit: _____

Comments: _____

**If you have any questions, or your
hearing instruments require service,
please contact your hearing professional:**



lotus technology inc.